



Statement of Core Values

We at Hospice Renfrew strive to achieve our Mission and Objectives by living our Core Values which drive how we operate across every level.

Respect

- We believe that everyone is deserving of respect: our patients and families, staff and volunteers, and members of our community.
- We treat one another as autonomous and unique individuals and value everyone's opinion.

Empathy

- We believe in exercising compassion to ourselves and to others, embracing one another and accepting one another where we are and treating everyone with kindness.

Passion

- We are passionate about the mission and goals of hospice palliative care.

Hospitality

- We believe in a welcoming, clean, safe and homelike environment for our hospice, where all feel comfortable, including children and people of diverse cultures.
- We do not allow behaviour or activities that are abusive, disrespectful or disturbing to the peace of the hospice environment.

Stewardship

- We are faithful to the purpose for which resources are given and manage them in a manner that brings maximum benefit to the hospice as well as to our community and the environment.

Honesty

- We practice high ethical and professional standards

Learning

- We assist in ongoing understanding and learning as needed for our patients and families.
- We facilitate personal and professional growth.
- We strive to achieve excellence through innovation and continuous improvement.
- We learn from our successes and failures

Celebration

- We assist our patients in living to their full potential, according to their own wishes.
- We acknowledge and celebrate our milestones and achievements as individuals, as a community, and as a Hospice.